



Sustainability

When it comes to impact on the environment, Dunkin' Donuts recognizes that what the company does today will matter tomorrow. Guided by its Serving Responsibly commitment, the brand actively works to make business decisions that serve the interests of its guests, franchisees, communities and the planet today and for years to come by improving the efficiency of its restaurants, sourcing ingredients more sustainably and improving packaging.

- As part of a commitment to serve both people and the planet responsibly, Dunkin' Donuts announced in February 2018 plans to eliminate all polystyrene foam cups in its global supply chain beginning in spring 2018 with a targeted completion date of 2020. In U.S. restaurants, Dunkin' will replace the foam cup with a new, double-walled paper cup. The majority of Dunkin' Donuts international markets are currently using paper cups, and the brand will work with its franchisees to eliminate foam cups from the remaining international markets by the 2020 goal.
- Dunkin' Brands has been a member of Ceres, a nonprofit organization that mobilizes investors, companies and public interest groups to expand the adoption of sustainable business practices, since 2010.
- Dunkin' Brands works with organizations like the Rainforest Alliance to help ensure sustainable sourcing throughout its global supply chain – especially when it comes to its most important commodities, like coffee – and having a positive impact on farming communities worldwide. Rainforest Alliance encompasses the economic, social and environmental aspects of sustainability to help both smaller and larger farmers achieve an increase in profitability and productivity.
- All Dunkin' Donuts espresso beverages served in the U.S. and select international markets are made with 100% Rainforest Alliance Certified espresso beans. Dunkin' Donuts restaurants in the select international markets are also moving towards 100% certified espresso beans by either Fair Trade or Rainforest Alliance.





- Since 2010, Dunkin' Brands has granted more than \$310,000 to the Rainforest Alliance to fund projects on coffee and tea farms in Colombia, Guatemala, Ethiopia and India. With these funds, the Rainforest Alliance has provided technical assistance and training programs to coffee and tea farmers seeking to improve the sustainability and productivity of their farms. The grants have also helped certify more than 4,000 coffee farms, which now abide by comprehensive economic, social and environmental criteria, and provide training for farmers in responding to climate change.

- In the U.S. and select international markets, Dunkin' Donuts serves 30% Rainforest Alliance Certified Dark Roast Coffee, and 30% Rainforest Alliance Certified Iced Green Tea is available in select U.S. markets. In 2015, Dunkin' Donuts offered 30% Rainforest Alliance Certified Colombian Packaged Coffee, the brand's first-ever single-origin packaged coffee, for a limited time.
- Much of our packaging currently has one or more sustainability attributes. 100% of our packaging is recyclable where facilities exist, 30% of our packaging is made with recycled content, 35% is compostable, and 30% is biodegradable. Since 2009, we have also made a number of important packaging improvements:
 - In 2005, we began sourcing a four-cup carrier made of recycled newsprint.
 - In 2009, we transitioned to napkins made with 100% recycled paper.
 - In 2009, we added recyclable content to our espresso sleeves, foam cup carrier and Box O' Joe.
 - In 2014, we converted Dunkin' Donuts bagel bags used in the U.S. to 100% recycled paper, saving an estimated 20 million pounds of virgin paper per year.
 - In 2015, we began transitioning the lids for our cold beverage cups from PET to polypropylene, a change that will take 500,000 pounds of material out of the waste stream per year.
 - In 2018, we announced plans to eliminate all polystyrene foam cups in our global supply chain beginning in spring 2018, with a targeted completion date of 2020.
- In September 2014, Dunkin' Brands created guidelines for sourcing its palm oil which include targets for progress, and the company posts progress reports to its website. As of December 2015, Dunkin' Brands has mapped 100% of its U.S. and international palm oil supply chains, and 88% of the palm oil it sources for its U.S. operations is traceable to the mill. The remaining 12% will be traceable to the mill in 2016. Dunkin' Brands is also working with its suppliers to make progress against its goal to source palm oil that is 100% traceable to the plantation, RSPO certified and compliant with its policy by the end of 2016.
- To further the company's commitment to stopping deforestation, Dunkin' Brands issued a sustainable paper and pulp policy for Dunkin' Donuts and Baskin-Robbins in 2016.
- In 2012, Dunkin' Donuts created a reusable mug program for hot and iced beverages. The program, available at participating restaurants in the U.S., encourages guests to bring their own mug to receive a discount toward the purchase of a beverage.
- Dunkin' Donuts launched DD Green Achievement™ in December 2014. With DD Green Achievement, franchisees can opt to work with their construction manager and architect to build a more sustainable

restaurant. Each of the program's five stages focuses on sustainable strategies for restaurants, including the mitigation of construction pollution; construction waste recycling; installation of LED light fixtures, energy efficient mechanical units and water-saving plumbing fixtures; supporting healthy environments with indoor air quality management systems and zero-VOC paints; and mandatory sustainable building operations training for crew members. By the end of 2016 there were more than 100 DD Green Achievement restaurants in the U.S.

- Dunkin' Donuts will convert 100% of the eggs for Dunkin' Donuts' U.S. menu to cage-free by December 31, 2025. Ten percent of all eggs sourced for Dunkin' Donuts breakfast sandwiches in the U.S. will be cage-free by the end of 2016.
- Dunkin' Donuts remains committed to the new long-term recyclable double-walled paper cup that meets guests' expectations and reduces environmental impacts. The double-walled paper cup is made with paperboard certified to the Sustainable Forestry Initiative Standard and will feature the current re-closable lid that Dunkin' customers know and love. Like Dunkin' Donuts' current hot beverage offerings, the new double-walled paper cup will come in four sizes -- small, medium, large and extra-large -- and will be used for all of the brand's hot beverages, including coffee, lattes, macchiatos, tea and hot chocolate. With heat retention properties equal to the company's foam cup, the new double-walled paper cup will keep beverages hot while keeping hands cool, without the need for a sleeve.
- Dunkin' Donuts and Baskin-Robbins have announced plans to eliminate synthetic colors from its food and beverages and replace the ingredients with naturally sourced colorings in the U.S. by the end of 2018.